



# Congratulations on selecting Today's Options® PPO

Thank you for enrolling in Today's Options PPO. Beginning on your proposed effective date, you can see any contracted healthcare provider (doctor, specialist, or hospital) listed in the provider directory and in the plan's service area. You can also see out-of-network physicians, but may be responsible for a higher coinsurance/copayment. ***Your coverage in the plan will be dependent upon final acceptance by Centers for Medicare & Medicaid Services (CMS).***

Please use this temporary Member Identification Card while we are processing your enrollment. **When your permanent Today's Options PPO ID card arrives, please destroy this card.**

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H2775/H5378

Please remove your card

## Today's Options® PPO

Medicare Advantage Health Plans

TEMPORARY Membership ID Card (MA/MAPD)

Name: \_\_\_\_\_

Plan Name: \_\_\_\_\_

Proposed Effective Date: \_\_\_\_\_

***Your coverage in the plan may be dependent upon final acceptance by Centers for Medicare & Medicaid Services (CMS).***

Present this card each time you receive medical treatment and/or fill a prescription from a contracted provider to make sure your provider accepts Today's Options PPO. If your provider has any questions regarding your eligibility, please have them contact Customer Service at 1-866-422-5009, 8:00 a.m. to 8:00 p.m. in your local time zone (TTY user calls 1-800-958-2692) every day for benefit verification.

PPO-TEMPIDCARD 0909

• **Important Phone Numbers:**

Customer Service:	1-866-422-5009
TTY/TDD:	1-800-958-2692
24/7 Health Hotline:	1-866-684-8062
TTY/TDD:	1-866-684-9066

*In emergency, call 911 or go to the nearest emergency room.*

• **Information for Providers: [www.todaysoptionsppo.com](http://www.todaysoptionsppo.com)**

Provider Relations:	1-866-422-5009
Pharmacy Support:	1-866-684-9068

• **Providers may send claims to:**

Medical	Pharmacy
Today's Options	Claim Form Processing
P.O. Box 742568	P.O. Box 39668
Houston, TX 77274-1107	Solon, OH 44139-3966

If your enrollment information has not been entered into our system at the time your card is presented to your provider or pharmacy, your provider or pharmacy may require you to pay the full cost of medical care

or prescription, which you may then submit to us for review. ***Your coverage in the plan will be dependent upon final acceptance by Centers for Medicare & Medicaid Services (CMS).***

If you have any questions or concerns about your coverage, please call Customer Service at 1-866-422-5009, 8:00 a.m. to 8:00 p.m. in your local time zone (TTY users call 1-800-958-2692) every day or visit us online at [www.todaysoptionsppo.com](http://www.todaysoptionsppo.com).

Today's Options® PPO is a Medicare-approved Medicare Advantage plan offered by the following organizations that contract with the Federal government: American Progressive Life & Health Insurance Company of New York and The Pyramid Life Insurance Company, members of the Universal American family of companies.

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A Healthy Collaboration<sup>SM</sup>