



Congratulations on selecting Today's Options® PFFS

Thank you for enrolling in Today's Options PFFS. Beginning on your proposed effective date, you can see any healthcare provider (doctor, specialist, or hospital) in the plan's service area THAT ACCEPTS Medicare payments and the terms and conditions of the Today's Options PFFS. ***Your coverage in the plan may be dependent upon final acceptance by Centers for Medicare & Medicaid Services (CMS).***

Please use this temporary Member Identification Card while we are processing your enrollment. **When your permanent Today's Options PFFS ID card arrives, please destroy this card.**

Present this card each time you receive medical treatment and/or fill a prescription from a contracted

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Please remove your card

Today's Options® PFFS

Medicare Advantage Health Plans

TEMPORARY Membership ID Card (MA/MAPD)

Name: _____

Plan Name: _____

Proposed Effective Date: _____

Your coverage in the plan may be dependent upon final acceptance by Centers for Medicare & Medicaid Services (CMS).

provider to make sure your provider accepts Today's Options PFFS. If your provider has any questions regarding your eligibility, please have them contact Customer Service at 1-866-568-8921, 8:00 a.m. to 8:00 p.m. in your local time zone (TTY user calls 1-800-958-2692) every day for benefit verification.

If your enrollment information has not been entered into our system at the time your card is presented to your provider or pharmacy, your provider or pharmacy may require you to pay the full cost of medical care

PFFS-TEMPIDCARD 0909

• **Important Phone Numbers:**

Customer Service:	1-866-568-8921
TTY/TDD:	1-800-958-2692
24/7 Health Hotline:	1-866-684-8062
TTY/TDD:	1-866-684-9066

In emergency, call 911 or go to the nearest emergency room.

• **Information for Providers: www.todaysoptions.com**

Provider Relations:	1-866-568-8921
Pharmacy Support:	1-866-275-0015

• **Providers may send claims to:**

Medical	Pharmacy
Today's Options	Claim Form Processing
P.O. Box 742568	P.O. Box 39668
Houston, TX 77274-1107	Solon, OH 44139-3966

or prescriptions, which you may then submit to us for review. ***Your coverage in the plan may be dependent upon final acceptance by Centers for Medicare & Medicaid Services (CMS).***

If you have any questions or concerns about your coverage, please call Customer Service at 1-866-568-8921, 8:00 a.m. to 8:00 p.m. in your local time zone (TTY users call 1-800-958-2692) every day or visit us online at www.todaysoptions.com.

Today's Options® PFFS is a Medicare-approved Medicare Advantage plan offered by the following organizations that contract with the Federal government: American Progressive Life & Health Insurance Company of New York and The Pyramid Life Insurance Company, members of the Universal American family of companies.

A Medicare Advantage Private Fee-for-Service plan works differently than a Medicare supplement plan. Your doctor or hospital is not required to agree to accept the plan's terms and conditions thus may choose not to treat you, with the exception of emergencies. If your doctor or hospital does not agree to accept our payment terms and conditions, they may choose not to provide healthcare services to you, except in emergencies. Providers can find the plan's terms and conditions on our website at www.todaysoptions.com.

UNIVERSAL
AMERICAN

A Healthy CollaborationSM